

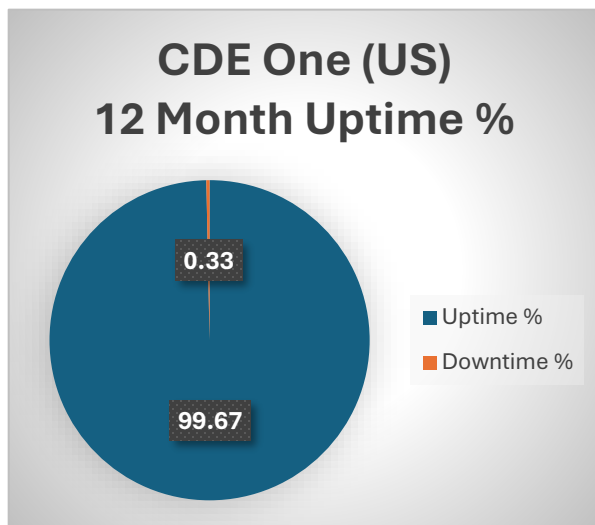
CDE One

Uptime Report - (US)

Nuance CDE One is cloud-based CDI technology that incorporates encounter prioritization, workflow management, services, and advanced analytics to improve CDI team efficiency, collaboration, and impact for CDS teams. The clinically-based program helps CDI and other teams improve collaboration, efficiency, and communication to create more accurate, concurrent, and compliant clinical documentation.

This document is intended to provide historical insight into the overall uptime and SLA compliance of our CDE One cloud service. This document will be updated once a month and we will continue to evolve and expand the content of this page to provide complete transparency.

Annualized Uptime Performance



Monthly Contractual SLA Compliance

